Almog Frechter

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# Professional Summary

* **Experience in providing Technical Support to Internal Users in Leading Organizations.**
* **Certified Industrial & Management Engineer, Certified MCITP.**
* **Good command of Organizational IT systems, including SAP, Priority, SQL, monitoring and solving**

**Technical problems to local and international users.**

* **Creative & proactive approach to challenges, service oriented, a team player, good interpersonal skills.**

# Education

2009 **MCITP Server Administrator 2008 , CCNA**

2002-2004 **Certified Practical Industrial & Management Engineer,** the Certified Engineers School, Tel Aviv University

2001-2002 Software Department Studies, the Certified Engineers School, Tel Aviv University

1992-1995 Full Matriculation, "Tichon Hadash" High School, Tel Aviv

# Professional History

**2016-2020 Bynet Semech** IT administrator and Vmware support engineer solving inhouse and customers cases.Maintence,configuring and installing MS Server 2012 /2016 ,active directory, Tcp-Ip, configures Cisco switches routers.Deploying backups in several locations such as cloud/Nas/San

in several MS architectures .

Managing Server 2012 /2016 ,active directory, Tcp-Ip, configures Cisco switches routers, PowerShell,

Fortinet , Checkpoint Security devices. troubleshooting Dns Dhcp GPO.

**2012-2016 kenes** system Administrator

• Support and training users of the company's information systems (operating systems, Office, and other organizational systems)   
• immediate support key enterprise applications, the establishment of new users salesforce management information system and implementation.  
• User support communications equipment (telephones and cell deficiencies).  
• According to PC hardware maintenance installing computers: operating systems, drivers and software, maintenance of printers, backups

• Implementation and Characterization of an access control system and management employees Tmura.

**2007 – 2012 Technical Support, IFP SW Company, Herzelia**

* Supporting company's local and international clients in Platform oriented technical problems.
* Support issues included: Bugs, Service Operation, modification to SW code, monitoring, Linux support.
* Working with windows 2003 servers.

**2005 – 2006 Mortgage Consultant and Customer Service, Tefahot Mortgage Bank**

* Providing information and consulted banks' clients' on Mortgage terms and offers.
* Provided banking services to banks' clients.

# Languages: Hebrew - mother tongue | English – very good level

**Computer Skills:**

* Full command of Office applications, email & internet | Access | SAP | SQL | Priority | Autocad | Lotus Notes

***References available upon request***