CIO \ CTO \ COO \ VP Cloud

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**Summary**

* **12 years of experience** in building **IT organizations** and **Infrastructure** from scratch, supervising **technology teams**, and overseeing **IT** **cloud base projects**, in **Software environments**.
* Founded and Headed an **Infrastructure group** in a **fast-growing department** of **30 experts** and **5 team leaders**
* Oversee the **Corporate IT department,** including **infrastructure,** applications, and **Helpdesk** across all **company sites**
* Manage and oversee all stages of the **development lifecycle** for new projects, **organized** and **led projects** based on **stakeholder requirements**, managed **project milestones** and **deadlines**
* Developed, managed, and tracked the IT department's **annual work plan** and **budget** - **$3M**
* Oversee **team members**, evaluate them according to established **goals**, and **provide guidance** to support their **personal growth**.
* Excellent understanding of computer systems, **security, network,** firewalls and **systems administration**, back-office systems, identity management, **hardware**, and **new developments** in the **IT domain**
* Manage **day-to-day operations** and provide support and guidance to the different **team leaders**
* **MAMRAM** Programmers course, serving 10 years in Ofek - Israeli Air Force Software unit

Personal Attributes

* Highly **self-motivated** and **team-oriented**, with a strong ability to **effectively prioritize** and execute tasks in a **high-pressure environment**, and the ability to **present ideas** in user-friendly language.
* Exceptional **customer service orientation** managed **high-profile enterprise customers**, with proven experience in optimizing **profitability** and **customer satisfaction** through **technology**
* **Excellent English**- verbal and written communication skills

**Professional Experience**

2016 - Present **Global IT Infrastructure Director**, **Ex-Libris -** Leading provider of **SaaS & mobile solutions**

* **Built IT organization from scratch** by defining vision & mission, roles & responsibilities, managing skills, and building career path opportunities
* Enabling **company growth**, from **550 to 1000+** **employees**, new products, and multiple acquisitions
* **Leading an international team of 6 Tech leaders**, each managing a different technology field
* **Owing all R&D** and back-office related technologies: **NetApp**, **Cisco** network infrastructure, Checkpoint firewalls, **VMware**, CentOS (**Linux**), data center & capacity management, **cyber protection** products, and Office365
* Providing **cyber protection** by identifying and deploying **security solutions**, managing security incidents, and **implementing mitigations**
* Building and monitoring the **global infrastructure budget** CAPEX & OPEX- **$3M**
* **Executing company-wide projects**, such as building from scratch a new **R&D** environment, VDI, self-service **private cloud**, replacing tape backup with NetApp snapshots, **Office365 migration**, and more

2014 - 2016 **Founder and Head of Infrastructure Group**, Ofek - **IAF Software Division**

* Build a **new tier 2 group** (**5 team leaders**, **30 experts**), responsible for supporting critical **production systems** and **R&D environments**
* The group consisted of **5 teams**: Virtualization, storage, and backup; **Microsoft infrastructure**; **Linux and database**; Monitoring development and operations; **Backoffice development.**
* Analyzing needs, designing the group's structure, mentoring junior managers, **recruiting experts**, building **training plans**, and establishing **work procedures** and **maintenance policies.**
* Creating and monitoring an **annual work plan** in collaboration with **engineering teams**
* **Major projects** such as replacing and **migrating NetApp** across branches, designing and implementing new **infrastructure** to support **real-time systems**, and **migrating Backoffice applications**
* **Upgrading NetApp** across all branches (~15 IAF bases)
* Building **infrastructure from scratch** for a new network that hosted real-time systems - including **NetApp**, **VMware**, and **Linux**
* Moving **back-office systems** from traditional development on **C#**, **PHP,** and **Java**;
* Represent the unit in **cross-organizational teams** (IDF-wide processes and contract writing)
* Writing **position papers** for **executives use**

2011 - 2013  **Web Infrastructure Engineering Team Leader**, Ofek - **IAI Software Division**

* **Leading a team of 5 engineers,** building and maintaining infrastructure systems on production environments serving **25K users**
* Designing, Operating & Maintaining multi-farm, multi-version (03,07,10,13), multi-network, **SharePoint infrastructures** serving 25K users
* Operating & Maintaining dozens of **SQL** and **IIS servers**, including **SQL clusters**
* Operating & Maintaining **Lync servers**
* Developing maintenance tools in **C#** and **PowerShell** based on **SharePoint SDK**
* Designed and Implemented 2010 **SharePoint Farm** (on **VMware**) in production
* Designed and Built a search center based on **SharePoint 2013**
* **Migrated OCS** to Lync server
* **Trained** and **mentored** 4 new team members without previous infrastructure knowledge

2006 - 2010 **Microsoft Engineer,** Ofek - **IAI Software Division**

* Operating & Maintaining a production environment with hundreds of **Windows servers** and **Microsoft server products** (AD, **SQL** Server, **SharePoint**, IIS, Exchange, SCCM)
* **End-user OS upgrade** - from Windows XP to Windows 7 on thousands of workstations
* Deploying **Symantec Altiris** on thousands of workstations (for electricity **cost saving**)
* **Developed Data Access Layer** for Active Directory in **C#**
* **Upgrading SQL servers**, with in-house developed applications' DB, from version 2000 to 2005

**Education and courses**

2006  **MAMRAM -** Programmers course

* **A 6-month intensive** course where I learned **object-oriented** programming, **software engineering**, algorithms, scripts, **databases**, and more

2006 - 2010 Built and commanded a **System Administrator course**, a 4-month course that teaches the

basics of **IT infrastructure,** IAI Software Division

**Military service**

10-year service, including **MAMRAM Course**, officers’ course, and various command roles in **Ofek- IAF software division**