

**Ohad Shvimmer**

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**Summary**

* **10+ years of experience as a Delivery, Program & Technical Project Manager in global SaaS High-Tech companies - Synamedia, Cisco, NDS**
* Defined and managed the full **backlog of the project**, communicated with **global customers**, and track the full **Software Development Life Cycle** of the projects
* Project management background based on **agile methodologies**
* **Delivered security Systems** from **concept** and **design** to **execution** and **release**
* Worked closely with **executive management** to drive **company strategies**, understand business and **technical requirements**, and conceive **solutions** to ensure success
* **Direct management** of **customer success team** (group of 5 data analysts) and **Matrix management** of **multiple groups**
* **Managed Cyber** and **Intelligence services** with several **Tier 1/2 European customers**
* Consistent track record of **leading organizations** and **teams** toward reaching and exceeding goals and **KPIs**
* Excellent organizational and **time management** skills. **Strategic thinking** with the ability to work under pressure and **tight schedules**, all while delivering **high-quality products**
* Excellent **client-facing** and internal communication skills, strong understanding of **crisis management** and incident response
* **B.A. in Computer Science; PMP certified**
* **English** - fluent

**Work Experience**

2020 – Today **Senior Cyber Program Management**, **Synamedia**

* Program Manager in a **fast-paced group** focused on **Cyber Security**, **Intelligence** gathering (Cyber, Webint, and Osint), and **Analytics**
* **Managed Cyber** and **Intelligence services** with several **Tier 1/2 European customers**
* Worked with **executive management** to define and execute company strategies
* Continuously **review the business needs**, define priorities, outline **milestones** and deliverables, and identify **opportunities** and **risks**
* **Matrix management** of **cross-functional teams**, including engineering, operations, marketing, support, and sales, to ensure that programs are completed on time and on quality
* Conduct semiannual **F2F workshops**, monthly executive sync, and weekly **technical meetings** with the **customers**
* Help build the systems, reports, and processes to measure business metrics and **KPIs**
* **Managed** the **Customer Success team** - a group of **5 data analysts**, pushing to create new tools, research, automate, and **improve methodologies** for better and **quicker deliveries**

2018 - 2020 **Senior Program Manager**, **Synamedia**

* Managed all company activities in **China**, Including all program management responsibilities
* **Led "out of the box" thinking** to **create new opportunities**
* Reaching out to a variety of teams and **product managers** to **create a new product** to fit the Chinese market
* Managed a **special task force** to deal with a **global problem**
* Managing **development of the solution**, ways to **implement**, and **testing**
* Supervising the **Project Managers** in the **APAC** region for **customization** and **implementation** in different projects - through **matrix management** andbased on **Agile methodologies**
* Worked closely with **executive management** to drive **company strategies**, understand business and **technical requirements**, and conceive **solutions** to ensure success

2015 - 2018 **Program Manager**, **Cisco**

* Program Manager of an **E2E system**, the biggest broadcaster in the world
* A position that included **management of critical infrastructures** as part of a **very big live system**
* **Delivered a brand-new security infrastructure** from **concept** and **design** to **execution** and **release**

2012 – 2015  **Project Manager**, **Cisco**

* Project Manager of **security products** in a **live system**
* **Matrix management** of **Development** and **QA teams**, SEs, **I&T engineers**, logistics, and more
* Responding promptly to **internal** and **external inquiries** and **escalations**, and ensuring fast and **effective solutions**

2004 – 2012 **Development, QC, SE, I&T Engineer,** **NDS**

* Several engineering positions (**real-time embedded systems**)
* **Led developments** and **integrations** within the organization and with **3rd party vendors**
* **Wrote test cases** (**ATP**), performed **unit- and system-testing** on the **client side**
* Handled **new system installations**, site **maintenance** and upgrades, and **full interaction with users**

2002 – 2004 **Developer**, **Eurocard, Isracard Ltd**.

**Education**

**B.A. in Computer Science**, The Academic College Of Tel-Aviv, Yaffo

**PMP certified**

**Languages**

**Hebrew** - Mother Tongue | **English** - Fluent